INTERNATIONAL FOUNDATION FOR ELECTORAL SYSTEMS

Request for Quotation - RFQ-24-017

For Provision of IT Products in Guinea

Questions and Answers

June 12, 2024

Tablets

Q1. Can you please provide a comprehensive use case for the tablets? In order to determine what comparable products we can offer, having better understanding of how they will be used will allow us to determine which other tablets will meet your needs?

IFES Response: The tablets will be used for data collection.

Q2. Are you open to non-Android devices? For example, Windows or Chrome?

IFES Response: No, only Android device offers will be considered.

Q3. Will LTE be needed?

IFES Response: Yes.

Q4. Is there a need for SD storage expansion?

IFES Response: No.

Q4A. Does color matter? Is a mixture ok (black/navy/white) if it means we can get stock sooner?

IFES Response: No, any color is fine.

Q4B. What memory do you require? Is 64GB fine, or would you prefer higher?

IFES Response: Higher memory, 128GB is the minimum.

Q5. Is Gen10 a hard requirement?

IFES Response: Gen 10 is our minimum requirement, we can consider Gen11.

Q5A. Item 1 (Server Type: Gen10 4208 1P 32G NC 12LFF (HPE Server DL380 or equivalent)):
- Please specify the disk capacity required per server

- Please advise on connectivity: 1 Gb Base-T, 10 Gb Base-T or 10 GB SFP+.

- Is FC connectivity required?

IFES Response:

- Disk capacity: 15 TB

- Connectivity: 1 GB with a possibility to extend to 10 GB

- Yes, FC connectivity is required.

Q6. Will you want support for RAID 5 or RAID 6 to protect the data from disk failure? How much capacity is needed post RAID?

IFES Response:

- Yes, RAID 5 or RAID 6 will be needed

- RAID capacity: 12 TB

Q6A. Please confirm spec: CPU Speed & Cores required?

- **How many drives & what size?**

- **Redundant Power?**

- **Network Connection?**

- **Ilo?**

- **What level of support is required & term?**

IFES Response:

- 2.1 Ghz and 8 Cores

- 12 disc LFF

- Redundant Power

- Network connection

- Integrated iLO interface

- Phone or email technical assistance/customer care for 1 year

Q7. Would we need just one CPU, or two processors in the server?

IFES Response: Two CPUs on the server.

Q8. What memory is needed? How many drives and what capacity is needed?

IFES Response:

- 32 GB Ram

- 3 disc minimum required

- 3 to 6 TB per disc

Q9. Is a separate OS drive needed?

IFES Response: Yes, we will need a separate OS Drive as a minimum, ideally RAID 5

Q10. What connectivity is needed? 1g or 10g? RJ45 or SFP+?

IFES Response:

- 10g is the ideal, but 1g can be considered.

- RJ45 connectivity is needed.

Q11. If SFP+, would you like transceivers or DAC cables?

IFES Response: No, SFP+ is not needed.

Q12. Is remote management software needed? (such as iLO for HPE)?

IFES Response: Yes, this software is needed.

Q13. We recommend redundant power supply and cooling to prevent hardware failure – would you like use to include this?

IFES Response: Yes, we require a redundant power supply and cooling.

Q14. Will support be needed? If so, what sort of support is needed and what term would you like for the support?

IFES Response: Yes, one year's phone and email support are required.

Q15. How many hard drives are needed? How much storage is needed on each drive?

IFES Response:

- 3 disc, at minimum
- 6 TB TO, minimum

Q16. Will this be a RAID configuration?

IFES Response: Yes, it will be a RAID configuration

Q17. If looking at a NAS box, what is the usable capacity needed? Is 10g connectivity needed or is 1g is enough?

IFES Response: A 10g is required

Pertaining specifically to the Gen10 4208

Q18. The server you have specified comes with a front storage bay that supports 12 Large Form Factor hot plug hard drives. Do you require an additional server storage bay? If so, please provide details about your requirements.

IFES Response: Please see details and precisions below under Q19.

Q19. What will the bay be used for? What is the total required usable storage capacity after RAID?

IFES Response:

- The storage bay will provide centralized storage for files and data
- 15 TB minimum

Q19A. Is this a storage rack? What interface is required? What disk capacity should we consider?
IFES Response:

- A fiber channel or SAS
- A 6 To minimum

Q19B. Please advise on the type of disks: HDD, SSC or NVMe.

IFES Response: Only SAS SSDs, or NVMe SSDs will be considered.

Server Antivirus

Q20. Do you have any specific feature preferences for the server anti-virus? We are considering Norton 360 by Symantec as well as offerings by Sophos and McAfee.
IFES Response: Norton 360.

Oracle License with decision-making tools

Q21. Oracle has a wide range of decision-making tools some include Oracle Analytics Cloud, Oracle Cloud Infrastructure, Oracle Data Integration, Oracle Big Data, Oracle Spatial and Graph, Oracle Machine Learning, and Oracle Enterprise Performance management. Please be very specific about what capabilities are required, how they will be deployed and used. If you have an exact part number, please provide.

IFES Response:

- Oracle Enterprise Edition (EE)
- 1 to 5 To Capacity
- Local server setup.

Q22. Will this be a cloud hosted solution or run on local hardware?

IFES Response: Local server setup.

Q23. Oracle has quite a few licensing models including but not limited to subscription-based licensing, term-based licensing, and user-based licensing. Please provide as much detail as possible about your requirements/expectations pertaining to Oracle licensing.

IFES Response: Perpetual license for local installation, with annual support fee.

Q23A. Please confirm specifically which Oracle product you're asking for here? (and/or provide link to it online)

IFES Response:

- Oracle Database,
- Adobe Suite

Q24. Are you requesting the full Adobe Creative Cloud suite? Or just Acrobat?

IFES Response: Full Adobe creative cloud suite.

Q25. If just Acrobat, would you like Standard or Pro?

IFES Response: Full Adobe creative cloud suite.

Q25A. Full creative Cloud All Apps license?
- **Do you have an existing Adobe VIP Agreement this should be added to? If yes, please provide the agreement number.**
- **We also need confirmation if this is set up as Teams or Enterprise?**

IFES Response:
- There is no existing Adobe VIP agreement.
- Yes, it will be setup as Enterprise

Q26. Do you need any of the following device capabilities:
- A3 Printing?
- Colour printing?
- Any special finishing capabilities, such as collate and staple or booklet maker?
- Embedded fax?
- Card readers on the machines to support any software in place already?

IFES Response:

- Yes, we require a printer with A3 Printing capabilities, color printing, and card readers on the machine.

- Yes, some finishing: collate, stable and booklet maker capabilities,

- No, we do not require the printer with embedded fax.

Q27. Do you have a manufacturer preference? Eg: HP / Xerox
IFES Response: No, please refer to the RFQ for requirement.

Q28. When would you be looking to make a decision by? We can check stock availability?
IFES Response: The evaluation and selection process will start from the closure of the RFQ.

Q29. Where will IFES be billing? Is billing IFES in the USA possible?

IFES Response: Yes, IFES is headquartered in the USA and that is where to bill if selected.

Logistic/ Trade Compliance

Q30. Can you confirm you are registered with customs locally in Guinea and have a NIF code (Tax identification number)?
IFES Response: Yes, we are registered with customs locally in Guinea and have a NIF code

Q31. Have you got an import license you can provide to Buereu Veritas/SGS (this is required)?

IFES Response: IFES is registered in Guinea as a non-profit, not a commercial company. However, IFES has the right to import goods for programmatic use. If selected, IFES will work with the vendor and the Guinean governmental partners to facilitate the import process.

Q32. Do you have a Power of Attorney? If you don't have an import agent to clear customs, do you authorize bidder's agent to clear the shipment through customs at an additional charge?

IFES Response: Yes, IFES will provide authority to the winning bidder to clear the shipment through customs. Please add separate lines to your offer, one, the main offer for the equipment/shipment, and a separate offer for customs clearance services

Q33. Is it possible to quote some of the products not all?

IFES Response: Yes, it is possible.

Q34. Would IFES consider Apple iPads in lieu of Android tablets?

IFES Response: No.

End of Questions and Answers